Key Facts in Rural Health

Home Health Care Agency Availability In Rural Counties

The purpose of the current report is to describe the status of home health care service delivery in the rural U.S. in 2008, before passage of the Patient Protection and Affordable Care Act and related efforts.

We used Medicare Compare Home Health Agency files for 2008 to examine two aspects of home health care (HHC) across the U.S.: HHC agency availability and quality of services provided. Home health agencies are required to report the geographic areas they serve by ZIP Code; they are also required to report quality results across a range of 12 outcomes. This report is based on agency reports; we did not independently verify that services were actually provided within all listed areas.

Important Findings:

As of 2008, most U.S. counties had access to home health services, but rural counties were more likely to be served by only a single agency.

Only 33 of 3,142 counties lack any home health agency, with an additional 121 served by a single agency and thus at risk for loss of service should that single entity leave the market. Of the 33 counties lacking a home health agency, 29 are rural; similarly, of the 121 counties served by a single agency, 119 are rural. Counties in the Midwest and West are most likely to have only a single agency.

Skilled nursing and home health aide services were more widely available than specialized services, such as speech pathology or medical social work services.

A total of 107 counties, 103 of them rural, lacked medical social services, while 84 (80 rural) lacked speech pathology services and 75 (71 rural) lacked occupational therapy. Gaps are sharpest in very rural counties. Thus, 11.5% of remote rural counties lacked medical social services, and 8.2% lacked speech pathology, while less than 1% of micropolitan counties lacked any of the six types of service.

Average facility-level quality of care was slightly lower in rural than in urban counties.

We examined reported quality of home health care across twelve (12) measures. For all outcomes except hospital admission, some types of rural counties showed significantly lower levels of improvement than were reported within urban counties. While these differences are not large, the presence of rural disparities across a broad range of measures suggests the need for further research in this topic.

A full copy of this report can be obtained from the SCRHRC at
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